

Consumer Complaint Notice

The Blanco National Bank operates under a national bank charter and is subject to regulatory oversight by the Office of the Comptroller of the Currency (OCC).

Since its founding more than 140 years ago, the national banking system has combined a local presence with a national perspective. Located in communities throughout the country, national banks are also supervised locally, by examiners who understand the people and economies their banks serve. Yet each bank is part of a strong nationwide system, administered by the Comptroller, who represents that system in Congress, in the public arena, and in the courts

Any customer wishing to file a complaint against the Blanco National Bank should contact the Office of the Comptroller of the Currency. Consumers may file complaints with the OCC by contacting that office through one of the means indicated below:

In person or via U.S. Mail:

Office of the Comptroller of the Currency
Customer Assistance Group
1301 McKinney Street, Suite 3450
Houston, TX 77010-9050

E-mail: customer.assistance@occ.treas.gov

Website: www.helpwithmybank.gov/complaints/index.html

Fax #: 713-336-4301

Toll Free #: 800-613-6743

